

24 October de 2018
Ref.: CUN-HESA-16

Site Service Manager in Hitachi Europe, S.A.

Hitachi Europe S.A. is searching for a *Site Service Manager* to join the Particle Therapy Systems Division for its project in Madrid.

The Site Service Manager will be responsible for daily technical operation and maintenance of the Particle Beam Therapy system installed at a hospital in Madrid. He/she will lead a team “Service and Maintenance Organization (SMO)” and supervise its activities. The manager will be a primary contact point for the customer and Hitachi teams and direct any troubleshooting at site.

It is required electrical/mechanical knowledge and relevant work experience.

Must to be proficient in Japanese and English. Spanish competence is highly preferred.

This position is 24 hours and 7 days on-call duty.

Please find the details as below and send your CV to wakana.sato@hitachi-eu.com.

【Responsibilities】

- Lead and direct SMO and its activities
- Plan and supervise SMO’s activities to ensure daily operation and accurate maintenance service
- Select and coordinate subcontractor activities including procurement and outsourcing services
- Manage and monitor both technical and administrative records and documents
- Respond to calls for service support and emergencies 24/7
- Communicate and collaborate with the customer, relevant Hitachi departments and vendors
- Adopt new technology, products and processes in daily operations
- Perform test, inspection, adjustment of PBT equipment

- Develop a complete working knowledge of PBT system
- Comply with all regulatory standards and requirements such as, applicable laws, CSN related radiation safety regulations and internal policies of both Hitachi and Clínica Universidad de Navarra

【Qualifications】

- Associate's degree or Technical Certification in Engineering or a related discipline (Electrical, Mechanical, Field Measurement, etc.)
- 5+ years of experience in the following:
 - Site Manager
 - Management of team and its activities
 - Mechanical, electrical and control system
 - Maintenance or QA/QC of industrial plants, medical devices or nuclear power equipment
- Proven skill in reading and correctly interpreting various engineering documents (schematics, wiring, diagrams, piping diagrams, etc.)
- Working knowledge of electronic test and measurement instruments (DVM, oscilloscope, micrometers, etc.)
- Leadership in cross-functional team
- Organizational management skills
- Strong communication and problem solving skills
- Flexibility in working hours, shift patterns and on-call duty
- Familiarity with working in area of high-voltage, radiation and electromagnetic
- Ability to work at 10+ meters height and to lift up to 32kg repeatedly and safely
- Basic knowledge of MS Word, MS Excel and latest PC technology
- Proficiency in: Japanese and English (required), Spanish (highly preferred)